Residential Settings Questionnaire - Staff

Program Name: _____________________________________________________________

Staff: ___________________________ Contact No. _______________________

Setting Address: __________________________________________________________

Interviewer: ___________________________ Date _______________________

Conversational questions:

If a resident you’re working with gets out of control, what methods do you use to regain control? Do you use chemical, mechanical or physical restraints? Redirection? Do residents get sent to ‘time out’; told to go to their rooms? What about during the night? How to you make sure residents don’t sneak out?

What sort of infraction would cause a resident to lose their privileges? What happens when a resident refuses to do their chores but have an activity planned? What do you do if a resident goes into their bedroom or the bathroom and locks the door?

What happens when one of the residents is on a restricted diet? How do you keep up with the diet? Do you post their diet somewhere? Do you lock down the kitchen? Lock the cabinets? What about medication management, do you post the residents meds?

What time does everybody go to bed? When is meal time? bath time? Does everybody eat together? Is there a schedule for the use of the restrooms? What if someone wants to eat by themselves in their bedroom or living room? When can residents use the laundry room? What if they smoke? Where do they smoke?

Are the residents allowed to have guests? Can the residents be alone with their guests? Can you show me where they can go to visit with their guests so that they have some privacy? What if the guest is a boy/girlfriend? Can they be alone in a bedroom with the door locked? Could they be intimate? What if they wanted to have a beer or a glass of wine with their guest? What if they decided they wanted to go out to eat or go see a movie with their guest? Would they be able to go? How would they get there if the guest didn’t have a vehicle, would staff take them?

Do the residents have leases? Are they provided with information regarding what it means to sign a lease? Are they provided with ‘house rules’? What happens if a resident breaks a rule or wants to break their lease?